

MAKLUMAT PELAYANAN

Direktorat Pengawasan Kosmetik

Directorate of Cosmetic Control Service Commitment

Nomor: HK.02.02.44.07.26.01



Dengan ini kami Direktorat Pengawasan Kosmetik menyatakan:

The Directorate of Cosmetic Control hereby declares that we are committed to:

- 1. sanggup menyelenggarakan pelayanan sesuai dengan standar pelayanan publik yang telah ditetapkan;**
provide services in accordance with the established public service standards;
- 2. bersungguh – sungguh akan memberikan prioritas layanan terhadap kelompok rentan;**
give priority in service delivery to vulnerable groups, including older persons, persons with disabilities, pregnant and breastfeeding women, and customers accompanied by children;
- 3. memberikan pelayanan sesuai dengan kewajiban dan akan melakukan perbaikan secara terus - menerus; dan**
deliver services in accordance with our duties and continuously improve our services; and
- 4. apabila tidak menepati, kami siap menerima sanksi dan/atau memberikan kompensasi apabila pelayanan yang diberikan tidak sesuai standar yang ditetapkan.**

If we fail to fulfill these commitments, we are prepared to accept sanctions and/or provide compensation in accordance with the established standards.

Jakarta, 28 Juli 2026

Direktur Pengawasan Kosmetik



PRIHARIKA SEPTYOWATI